

EXHIBIT E
Hardware Purchase Terms

Last Updated Date: March 2, 2026

These Hardware Purchase Terms (these “**Hardware Purchase Terms**”) apply to the purchase of AEM-manufactured equipment as described on the Order Form (the “**Products**”) by Customer under the Master Products and Services Agreement of AEM (the “**Agreement**”) and the Order Form. Customer’s acceptance and use of the Products shall be deemed to constitute confirmation and acceptance of the Hardware Purchase Terms.

These Hardware Purchase Terms adopt and incorporate by reference the terms and conditions of the Agreement. Capitalized terms used in these Hardware Purchase Terms that are not defined herein shall have the meanings ascribed elsewhere in the Agreement.

1. **Delivery and Title**. Unless otherwise agreed to by AEM, all delivery of Product shall be made EXW and the carrier shall be deemed to be Customer’s agent. Delivery of the Product to the carrier shall constitute delivery of the Product to Customer. Title to Product and risk of loss shall pass to Customer upon delivery to the carrier provided that AEM reserves all right to stoppage in transit. Selection of carrier and of delivery route shall be made by AEM unless specified by Customer. Customer acknowledges that lead times and delivery dates provided by AEM are estimates only. AEM reserves the right to ship before the delivery date if Product is available to ship. AEM shall not be liable for delays in delivery or for failure to perform due to causes beyond its reasonable control. In the event of delay caused by such event, the date of delivery shall be extended for a period equal to the time lost as a consequence of the delay in delivery without subjecting AEM to any liability or penalty. If Product is damaged, lost, or stolen while in the custody of the carrier, AEM shall be deemed to have performed its obligations in full. Delivery of a quantity, which varies from the quantity specified, shall not relieve Customer of the obligation to accept delivery and pay for the Products delivered. Delay in delivery of one installment shall not entitle Customer to cancel other installments. AEM reserves the right to modify, alter, substitute or discontinue Products without notice and to cancel customer orders related to such Product without penalty.
2. **Inspection and Acceptance; Nonconforming Products**. It is Customer’s responsibility to inspect and accept each Product at the time of delivery. Failure of Customer to inspect and accept the Product at that time waives Customer’s rights to inspection and acceptance as a term of the contract. Customer shall perform whatever inspection or tests Customer deems necessary as promptly as possible but in no event later than ten (10) days after delivery of the Product (the “**Inspection Period**”), after which time Customer will be deemed to have irrevocably accepted the Product. However, any actions under this clause shall not be deemed a waiver of any warranty contained herein. Customer will be deemed to have accepted the Products unless it notifies AEM in writing of any Nonconforming Products during the Inspection Period and furnishes such written evidence or other documentation as required by AEM. As used herein, “**Nonconforming Products**” means only the following: (a) product shipped is different than identified in Customer’s purchase order; or (b) product’s label or packaging incorrectly identifies its contents. If Customer timely notifies AEM of any Nonconforming Products, AEM shall, in its sole discretion, (i) replace such Nonconforming Products with conforming Products, or (ii) credit or refund the price paid for such Nonconforming Products. Customer shall ship, at its expense and risk of loss, the Nonconforming Products to AEM’s facility communicated to Customer. If AEM exercises its option to replace Nonconforming Products, AEM shall, after receiving Customer’s shipment of Nonconforming Products, ship to Customer, at Customer’s expense and risk of loss, the replaced Products to Customer’s address on the applicable Order Form. Customer acknowledges and agrees that the remedies set forth in this Section 2 are Customer’s exclusive remedies for the delivery of Nonconforming Products. Except as provided under this Section 2, all sales of Products to Customer are made on a one-way basis and Customer has no right to return Products purchased hereunder to AEM.
3. **Buyer’s Acts or Omissions**. If AEM’s performance of its obligations under these Hardware Purchase Terms is prevented or delayed by any act or omission of Customer or its agents, subcontractors, consultants, or employees, AEM shall not be deemed in breach of its obligations under these Hardware Purchase Terms or otherwise liable for any costs, charges, or losses sustained or incurred by Customer, in each case, to the extent

arising directly or indirectly from such prevention or delay.

4. **Price.** Customer shall purchase the Products from AEM at the prices (the “*Prices*”) set forth in AEM’s published price list in force as of the date of the Order Form. If the Prices should be increased by AEM before delivery of the Products to a carrier for shipment to Customer, then these Hardware Purchase Terms shall be construed as if the increased prices were originally inserted herein, and Customer shall be billed by AEM on the basis of such increased prices. All Prices are exclusive of all sales, use, and excise taxes, and any other similar taxes, duties, and charges of any kind imposed by any governmental authority on any amounts payable by Customer. Customer shall be responsible for all such charges, costs, and taxes; provided, that, Customer shall not be responsible for any taxes imposed on, or with respect to, AEM’s income, revenues, gross receipts, personal or real property, or other assets.
5. **Web Services.** If any Software and Data as a Service is provided as part of this package purchase, the terms set forth in the Software and Data as a Service Terms shall apply.
6. **Product Warranty.** Measured from the date of receipt of a Product by Customer (the “*Purchase Date*”), for (a) for a period of twenty-four (24) months with respect to Products that are not vehicle-mounted (the “*Standard Product Warranty Period*”) and (b) for a period of twelve (12) months with respect to vehicle-mounted Products (the “*Vehicle-Mounted Product Warranty Period*” and together with the Standard Product Warranty Period, the “*Warranty Period*”), AEM warrants to Customer that the Product complies with the AEM product specifications in effect on the Purchase Date and is free of defect in materials and workmanship (the “*Limited Warranty*”), subject to the following conditions:
 - a. the Customer must notify AEM of a warranty claim in writing within the applicable Warranty Period (a “*Warranty Claim*”) and must ship, at its own expense, the Product to AEM, or to AEM’s designated depot.
 - b. AEM will review and verify each Warranty Claim and will, at its own discretion under each valid Warranty Claim, repair or replace the Product and return or ship the replacement Product to the Customer, free of charge in full satisfaction of the Warranty Claim.
 - c. AEM shall be entitled to use new and/or reconditioned parts in performing warranty repair or providing a replacement Product and also reserves the right to use parts or Product of new or improved design in any repair or replacement; all replaced Product and/or any parts removed from repaired Products shall become the property of AEM.
 - d. The Limited Warranty will continue to apply and remain in effect for the balance of the applicable Warranty Period (and not the repair or replacement date).
 - e. The Limited Warranty does not provide cover or extend to the following which are expressly excluded:
 - i. failure due to normal wear and tear of the Product;
 - ii. failure due to extreme operating conditions or environment in which the Product is placed;
 - iii. failure due to fire, water, neglect, improper installation, generalized corrosion, biological infestations, or input voltages contrary to Product specifications;
 - iv. Products which have been repaired or altered other than by AEM or AEM’s authorized representative;
 - v. Products utilized as a component part of another product or equipment assembly;
 - vi. failure that is attributable to the improper use, storage, maintenance, installation or placement of the Product; or
 - vii. failure due to acts of God.
 - f. The Limited Warranty is not transferable and only applies to the first end-user purchaser of the Product.
 - g. The Customer acknowledges that AEM does not warrant the results obtained from the Product or the implementation of recommendations made by AEM concerning the use, design or application of the Product.

Service Warranty set out above do not provide cover or extend to the following which are expressly excluded:

- a. failure due to normal wear and tear of the Product;
 - b. failure due to extreme operating conditions or environment in which the Product is placed;
 - c. failure due to fire, water, neglect, improper installation, generalized corrosion, biological infestations, or input voltages contrary to product specifications;
 - d. Products which have been repaired or altered other than by AEM or AEM's authorized representative;
 - e. Products utilized as a component part of another product or equipment assembly;
 - f. failure that is attributable to the improper use, storage, maintenance, installation or placement of the Product;
 - g. failure due to acts of God; and
 - h. for greater clarity, the Service Warranty and Field Service Warranty apply to physical services provided in connection with Products, but do not apply to any Software and Data as a Service which may be offered by AEM from time to time.
10. **Alterations and Attachments.** If Customer makes alterations or attaches a device or any other item to the Product as sold and installed, all warranties provided in these Hardware Purchase Terms shall be voided and AEM has no further obligation under such warranty.
11. **Lightning Disclaimer.** Experience has shown that the resolution, timeliness, and format in which lightning data are presented within various displays and products, does not provide a total solution with regard to addressing concerns regarding the presence of convective activity and/or lightning and their potential impact on the safety of personnel and/or safeguarding of facilities, whether it be of immediate or short-term concern. Interpretation and application of the data, as well as any comparative analysis and/or prognosis or similar activities done by any user, are done so solely at the user's risk and have not directly or indirectly been implied, condoned or recommended by AEM and/or its data suppliers.
12. **Disclaimer of Implied Warranties.** EXCEPT AS EXPRESSLY PROVIDED IN THESE HARDWARE PURCHASE TERMS, THE PRODUCT AND ANY SERVICES AND DATA DISPLAYED THEREIN ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. EXCEPT AS PROVIDED HEREIN, AEM MAKES NO WARRANTY, EXPRESS OR IMPLIED, TO CUSTOMER, OR TO ANY AUTHORIZED USER OR THIRD PARTY, INCLUDING ANY WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE.
13. **Maintenance/Installation.** Installation of the Products will be provided as described on the Order Form. Any preventative maintenance if purchased, shall be limited to one (1) visit per year and shall be governed by the Professional Services Terms. Such preventative maintenance covers all labor, calibration or other testing, and repair of hardware not requiring parts. Such preventative maintenance does not cover parts or the relocation of hardware. At the time of the site visit, Customer shall allow all reasonable access for the purpose of supplying necessary maintenance and/or the installation. If non-standard equipment (e.g., a lift) is required to access hardware, Customer shall either supply such equipment or cover the rental expense.
14. **Data Plans.** Data plans provided by AEM will be subject to the terms in this Section 14. In the event there is a conflict between this Section 14 and another section in these Hardware Purchase Terms with respect to data plans, the terms in this Section 14 will prevail. AEM shall have no responsibility for data services or transmission methods or networks outside of its control.
- a. **Data Plan Types:** Data plans provided by AEM will be available as subscription data plans (the "**Subscription Data Plan**") or prepaid data plans (the "**Pre-Paid Data Plan**"), as may be provided by AEM from time to time, and as set out in an Order Form. The following applies to such data plans:
 - i. In the event Customer exceeds the data allowance (the "**Data Overage**") under the selected Subscription Data Plan, AEM will automatically increase Customer to the next tier Subscription Data Plan sufficient to accommodate the Data Overage, and bill for such increased Subscription Data Plan in such period. In the period following billing for a Data Overage, Customer will be moved back to the originally selected Subscription Data Plan.

- ii. In the event Customer exceeds the amount of data purchased under the Pre-Paid Data Plan, it shall be the sole responsibility of Customer to purchase additional data to ensure continued data services. Customer is solely responsible for monitoring its data usage, and AEM is under no obligation to notify Customer of the data consumption amount or continue to provide data services beyond the Pre-Paid Data Plan and AEM shall not be liable for any loss or damages arising from the discontinued provision of data services in the event that the Pre-Paid Data Plan is fully consumed.
 - iii. AEM reserves the right to amend or withdraw the pricing available under the Subscription Data Plan or Pre-Paid Data Plan and will notify Customer thirty (30) days prior to such amendment or withdrawal. Subscription Data Plans will automatically re-new once the period is over, unless Customer provides AEM with one (1) months' notice of cancellation.
 - iv. Telephone Numbers: A telephone number may not appear in more than one terminal or SIM. Customer has no property right to the telephone number and AEM reserves the right to assign, designate, or change the telephone number. If Customer wishes to change its assigned telephone number, AEM may charge Customer a fee associated with changing the telephone number.
 - v. Data transmission and dropped calls: AEM makes no representation as to the success of data calls and dropped calls may occur due to the potential for incorrect use or anomalies. AEM will not be responsible for data call attempts regardless of ultimate successful transmission and Customer will pay for such data call attempts accordingly.
 - vi. Subscription Data Plan: If the Customer cancels the Subscription Data Plan before the applicable period is over, AEM will charge Customer an early termination fee.
 - vii. Pre-Paid Data Plan Balance: Each prepaid SIM will maintain its balance until the earlier of consumption by Customer or the applicable expiry date for the prepaid credit (the "**Validity Period**"). At the end of the Validity Period the remaining balance on the SIM will be forfeited. If Customer adds additional credit to the prepaid SIM prior to the end of the Validity Period, the Validity Period will be extended to the applicable expiry date of the new prepaid credit. Prepaid SIMs are non-refundable.
- b. Suspension of a SIM card: Should a SIM card be suspended, Customer will remain responsible for the charges under the applicable Data plan.
 - c. Barring of Terminal/Satellite Equipment: AEM reserves the right to bar the IMEI of a terminal with a SIM card for any breach of the Master Agreement. In the event a terminal is reported stolen, Customer can request AEM in writing to bar the terminal.
 - d. Licensing: If Customer wishes to make use of its data plan while in foreign territories other than as set out in an Order, Customer will be responsible for obtaining any and all licensing or approvals that will be required to operate within that territory. AEM does not guarantee the authority to radiate from territories other than those allowing trans-border operations of satellite phone equipment without a license.
 - e. Data Services: AEM makes no representation that it can provide uninterrupted services and shall not be liable or issue credit for interrupted services unless caused by the gross negligence of AEM. AEM shall not be liable for the acts and omissions of other carriers, equipment failures or modifications related to the transmission of data, or other causes beyond AEM's reasonable control.
 - f. Value-Added Services: Customer is responsible for all long distance and roaming charges (if applicable), and any Customer elected value-added services.
 - g. Additional Terms: Customer may be required from time to time to agree to additional terms and conditions, acknowledgements, or agreements as may be required by third party service providers as a result of using the services described herein and Customer acknowledges that their use of the data services may be conditional upon acceptance of such terms.
 - h. Prohibited Uses: Customer will not use the services described herein for the purposes of remote medical monitoring or for location-based services.

- i. Maintenance of Data Services: Data services may require routine maintenance or system reconfigurations and updates (“**Data Service Upgrades**”). AEM and third-party data service providers have the right to perform such Data Services Upgrades and will use reasonable efforts to notify Customer of such Data Service Upgrades prior to implementation.
 - j. Customer Information: AEM may need to provide Customer information such as full name, address, fax, email, telephone numbers and account details (the “**Customer Information**”) to third party service providers. Customer agrees to provide Customer Information to AEM and will notify AEM of any changes to the Customer Information, as soon as reasonably possible.
15. **Export Control/Use of Product**. Customer certifies that it will be the recipient of Products to be delivered by AEM and acknowledges that the Product may be subject to the export and/or import control laws and regulations including those of the United States and, where applicable, Canada. Customer agrees that it shall, at the request of AEM, provide end-user documentation and certification and that it shall otherwise strictly comply with all Canada and U.S. export laws and assume sole responsibility for obtaining licenses and/or permits to export or re-export as may be required. Customer agrees that it shall not directly or indirectly export any Products to any country to which such export or transmission is restricted or prohibited.

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